

## Emergency Work Order Detail

All Properties (.all)

Emergency Work Orders active between 04/01/2022 and 05/01/2022

### Work Orders Completed within 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		11187	Emergency	HVAC	no heat	04/19/2022 10:53 AM	04/20/2022 9:20 AM	22.45
amp1		11078	Emergency	HVAC	No Heat	04/05/2022 11:00 AM	04/05/2022 1:00 PM	2.00
amp1		11072	Emergency	HVAC	Heat Issue	04/05/2022 9:44 AM	04/05/2022 9:45 AM	0.02
amp1		11109	Emergency	Plumbing	Clogged sink	04/08/2022 1:17 PM	04/09/2022 9:58 AM	20.68
amp1		11166	Emergency	HVAC	furnace	04/16/2022 1:39 PM	04/16/2022 2:35 PM	0.93
amp1		11200	Emergency	Plumbing	toilet	04/20/2022 8:24 PM	04/20/2022 9:20 PM	0.93
amp1		11171	Emergency	HVAC	no heat	04/17/2022 9:30 AM	04/17/2022 10:24 AM	0.90
amp1		11172	Emergency	Electrical	wires	04/15/2022 10:57 AM	04/15/2022 11:20 AM	0.38
amp2		11186	Emergency	Appliances	fridge	04/18/2022 3:00 PM	04/18/2022 4:15 PM	1.25
amp2		11062	Emergency	Plumbing	sink	04/04/2022 12:58 PM	04/04/2022 1:30 PM	0.53
amp2		11070	Emergency	Plumbing	water heater	04/05/2022 8:19 AM	04/05/2022 8:45 AM	0.43
amp2		11088	Emergency	Doors/Locks	locks	04/06/2022 3:20 PM	04/06/2022 3:45 PM	0.42
amp2		11106	Emergency	HVAC	water heater	04/08/2022 10:37 AM	04/08/2022 1:21 PM	2.73
amp2		11113	Emergency	Plumbing	water heater	04/08/2022 2:47 PM	04/08/2022 3:11 PM	0.40
amp2		11152	Emergency	Plumbing	toilet	04/14/2022 9:19 AM	04/14/2022 11:00 AM	1.68
amp2		11040	Emergency	Plumbing	water heater	04/01/2022 7:42 AM	04/01/2022 12:15 PM	4.55
amp2		11168	Emergency	Electrical	furnace	04/17/2022 7:35 AM	04/17/2022 8:13 AM	0.63
amp2		11185	Emergency	Plumbing	sink	04/19/2022 8:32 AM	04/19/2022 9:30 AM	0.97
amp2		11165	Emergency	HVAC	water heater	04/16/2022 10:54 AM	04/16/2022 11:30 AM	0.60
amp2		11167	Emergency	Appliances	stove	04/16/2022 7:15 PM	04/16/2022 8:15 PM	1.00
amp2		11170	Emergency	Plumbing	water leak	04/17/2022 9:15 AM	04/17/2022 9:30 AM	0.25
amp2		11173	Emergency	Emergency	alarm	04/15/2022 10:37 AM	04/15/2022 10:57 AM	0.33
amp2		11242	Emergency	Doors/Locks	door	04/26/2022 3:38 PM	04/27/2022 10:30 AM	18.87
amp2		11092	Emergency	Plumbing	leak	04/07/2022 7:35 AM	04/07/2022 8:45 AM	1.17
amp2		11083	Emergency	Plumbing	plumbing	04/06/2022 10:57 AM	04/06/2022 11:30 AM	0.55
amp2		11184	Emergency	HVAC	furnace	04/18/2022 12:43 PM	04/18/2022 1:30 PM	0.78
amp2		11235	Emergency	Plumbing	toilet	04/26/2022 9:09 AM	04/26/2022 1:39 PM	4.50
amp3		11169	Emergency	Plumbing	water heater	04/17/2022 8:48 AM	04/17/2022 9:15 AM	0.45
amp3		11241	Emergency	HVAC	No heat	04/26/2022 3:26 PM	04/26/2022 7:40 PM	4.23
amp3		11183	Emergency	HVAC	No heat 109 Shahan Dr.	04/18/2022 11:39 AM	04/18/2022 5:08 PM	5.48
Work Orders Completed within 24 Hours								30

### Work Orders Completed in more than 24 Hours

Property	Unit	WO	WO Priority	WO Category	WO Brief Description	Call Date	Date Work Completed	Hours to Complete
amp1		11103	Emergency	HVAC	no heat/ knob broke on stove	04/07/2022 2:53 PM	04/21/2022 10:00 AM	331
amp1		11132	Emergency	Plumbing	No hot water	04/13/2022 9:23 AM	04/14/2022 9:57 AM	25
amp1		11216	Emergency	Electrical	Electrical box	04/22/2022 11:13 AM	04/25/2022 10:55 AM	72
amp2		10911	Emergency	Doors/Locks	door	03/17/2022 10:59 AM	04/06/2022 11:30 AM	481
amp2		10999	Emergency	Plumbing	toilet	03/29/2022 10:17 AM	04/25/2022 12:47 PM	651
amp2		10994	Emergency	Plumbing	leak	03/29/2022 8:01 AM	04/26/2022 2:37 PM	679
amp2		10996	Emergency	Plumbing	water heater	03/29/2022 9:21 AM	04/08/2022 2:57 PM	246
amp2		11066	Emergency		move in report	04/04/2022 2:14 PM	04/08/2022 2:50 PM	97
amp2		11001	Emergency	Plumbing	water heater	03/29/2022 1:07 PM	04/08/2022 12:27 PM	239
amp2		11019	Emergency	Doors/Locks	door	03/31/2022 10:46 AM	04/08/2022 3:53 PM	197
amp2		11035	Emergency	Plumbing	water heater	03/31/2022 1:49 PM	04/08/2022 1:25 PM	192
amp2		11127	Emergency	Plumbing	clogged lines	04/13/2022 8:45 AM	04/14/2022 12:35 PM	28
amp2		11148	Emergency	Plumbing	water heater	04/13/2022 2:19 PM	04/16/2022 10:00 AM	68
amp2		11041	Emergency	Doors/Locks	door	04/01/2022 9:11 AM	04/06/2022 3:44 PM	127
amp2		11043	Emergency	Plumbing	toilet	04/01/2022 10:08 AM	04/21/2022 3:30 PM	485
amp2		11176	Emergency	Plumbing	leak	04/18/2022 9:37 AM	04/26/2022 2:40 PM	197
amp2		11086	Emergency	Plumbing	leak	04/06/2022 12:53 PM	04/27/2022 11:00 AM	502
amp2		11229	Emergency	Smoke Detectors	smoke alarm	04/25/2022 11:41 AM	04/26/2022 11:42 AM	24.02
Work Orders Completed in more than 24 Hours								18

Total number of emergency work orders:	48
Total number of emergency work orders completed/abated within 24 hours	30
Percentage of emergency work orders completed/abated within 24 hours	63%